ABSTRACT OF THE DISCLOSURE

A method and system for providing a money-back guarantee for a transaction in a network-based marketplace. The system provides an interface for a buyer to file a reimbursement request against the money-back guarantee for an eligible transaction. The system upon receiving notification over a network indicating the reimbursement request verifies the reimbursement request is eligible for the money-back guarantee. Once verified, the system electronically reimburses the buyer a predetermined amount associated with the eligible transaction and the money-back guarantee.

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